

APC Helps North Central EMS to Weather Northeast Blackout

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"Thanks to APC, I know that I won't get called in the middle of the night because of a power problem."

*Todd Goodsite
Information Systems Coordinator
North Central EMS*

"At North Central Emergency Medical Services in Milan, Ohio, we work 24 hours a day answering 911 emergency calls and dispatching ambulance, police and fire units. Our equipment is essential to public safety and it must be available at all times, regardless of weather conditions or power outages.

"My availability goal is 24x7x365. A power failure in the EMS industry would be devastating to our company, and to the community. If our systems were to fail, peoples' lives would be in danger.

Lightning Strike Ruins Equipment

"In the past, we have experienced lightning strikes and tornadoes that have caused extended power outages. One bad experience occurred when lightning struck one of our large radio antennas and sent a surge through every computer and radio in the building. I had to replace telephones, 911 and radio equipment and ten desktop computers and monitors. We lost thousands of dollars in damaged equipment. Our servers were the only pieces of equipment that were safeguarded by APC surge protectors, and they survived with no problems.

"Now, we protect all of our radio equipment, desktop computers, servers, 911 center computers and phone equipment with a variety of APC products, including Smart-UPS®, Back-UPS® and SurgeArrest®.

Blackout: Legendary Reliability Saves the Day

"When the northeast blackout struck, our entire emergency system immediately switched over to our APC products, which allowed ample time for our backup generator to start up and supply our building with power. Our APC products worked as always, and allowed everything to run uninterrupted. Thanks to APC, I know that I won't get called in the middle of the night because of a power problem. Our APC products have been in place for years, and each year I continue to reap the benefits of our investment."

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